



Servicekontakte

Service contacts

Contacts de service

Directorio de servicios



# Service world-wide

## Central Service Contacts

**AE** United Arab Emirates, **المملكة العربية المتحدة**  
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mailto:service.uae@bshg.com  
www.siemens-home.bsh-group.com/me  
\*Sun-Thu 8am to 5pm (exclude public holidays)

**AM** AM Armenia, **Հայաստան**  
ZIG ZAG LLC  
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Yerevan 375025  
Tel.: 010 55 60 10  
mailto:service@zigzag.am  
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**AT** Österreich, Austria  
BSH Hausgeräte Gesellschaft mbH  
Werkskundendienst für Hausgeräte  
Quellenstrasse 2a  
1100 Wien  
Online Reparaturannahme, Ersatzteile und Zubehör  
und viele weitere Infos unter: [www.siemens-home.bsh-group.at](http://www.siemens-home.bsh-group.at)  
Reparaturservice, Ersatzteile & Zubehör, Produktin-  
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www.siemens-home.bsh-group.com/au  
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**AZ** AZ Azərbaycan Respublikası, Azerbaijan  
Baku Service Company MMC  
Nərimanov r-nu, **Əhməd Rəcəbli** küç. 1, bina 50C  
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-  
AZ Azərbaycan Respublikası, Azerbaijan  
Yurd Service MMC  
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**BE** Belgique, België, Belgium  
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**BG** България, Република България  
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**BH** Bahrain, البحرين  
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\*Sat-Thu: 8am to 5pm (exclude public holidays)

**CH** Schweiz, Suisse, Svizzera, Switzerland  
BSH Hausgeräte AG  
Siemens Hausgeräte Service  
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**CN** China, 中国  
BSH Home Appliances Service Jiangsu Co. Ltd.  
Building 3, No. 18 Qingjiang South Road, Gulou  
District  
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mailto:careline.china@bshg.com  
www.siemens-home.bsh-group.cn  
\*phone rate depends on the network used

**CY** Cyprus, Κύπρος, Kibris  
BSH Ikiakes Syskeves-Service  
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Cyprus, Κύπρος, Kibris  
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Girne  
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mailto:m.defterali@ercantangroup.com

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**DE** Deutschland, Germany  
BSH Hausgeräte Service GmbH  
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90431 Nürnberg  
Online Auftragsstatus, Pickup Service für Kaffeevoll-  
automaten und viele weitere Infos unter:  
www.siemens-home.bsh-group.de  
Reparaturservice, Ersatzteile & Zubehör, Produkt-  
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**DK** Danmark, Denmark  
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www.siemens-home.bsh-group.com/dk

**ES** España, Spain  
En caso de avería puede ponerse en contacto con  
nosotros, su aparato será trasladado a nuestro  
taller especializado de cafeteras.  
BSH Electrodomésticos España S.A.  
Servicio Oficial del Fabricante  
Parque Empresarial PLAZA, C/ Manfredonia, 6  
50197 Zaragoza  
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**FI** Suomi, Finland  
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\*Soittajahinta on kiinteästä verkosta ja matkapuh-  
elimesta 8,35 snt/puh + 16,69 snt/min.

**FR** France  
BSH Electroménager S.A.S.  
26 ave Michélet - CS 90045  
93582 SAINT-OUEN cedex  
Service interventions à domicile: +33 1 40 10 1  
200  
Service Consommateurs:

**0 892 698 110** Service 0.40 € / min  
- prix appel

**0 892 698 009** Service 0.40 € / min  
- prix appel

mailto:serviceconsommateur.fr@siemens-  
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**GB** Great Britain  
BSH Home Appliances Ltd.  
Grand Union House, Old Wolverton Road, Wolver-  
ton  
Milton Keynes MK12 5PT  
To arrange an engineer visit, to order spare parts  
and accessories or for product advice please visit  
[www.siemens-home.bsh-group.com/uk](http://www.siemens-home.bsh-group.com/uk) Or call Tel.:  
+44 344 892 8999\*  
\*Calls are charged at the basic rate, please check  
with your telephone service provider for exact  
charges.

**GE** Georgia, საქართველო  
Elit Service Ltd.  
Vake-Saburtalo district, Intersection of Al. Kazbegi  
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**GR** Greece, Ελλάδα  
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|-----------|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
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| <b>IE</b> | Republic of Ireland<br>BSH Home Appliances Ltd.<br>M50 Business Park, Ballymount Road Upper, Walkinstown<br>Dublin 12<br>To arrange an engineer visit, to order spare parts and accessories or for product advice please call<br>Tel.: +353 1450 2655*<br>www.siemens-home.bsh-group.com/ie<br>*Calls are charged at the basic rate, please check with your telephone service provider for exact charges            |
| <b>IL</b> | Israel<br>BSH Home Appliances Ltd.<br>25 Maskit St.,<br>Herzliya 4685210<br>www.siemens-home.bsh-group.com/il<br>-<br>Israel<br>Point Tel.<br>Servicecenter<br>Habanai 2<br>Eilat<br>Tel : +972 8 633 56 54                                                                                                                                                                                                         |
| <b>IN</b> | India, Bhārat, भारत<br>BSH Household Appliances Mfg. Pvt. Ltd.<br>Arena House, Main Bldg, 2nd Floor, Plot No. 103, Road No. 12, MIDC, Andheri East<br>Mumbai 400093<br>Toll Free 1800 209 1850*<br>www.siemens-home.bsh-group.com/in<br>*Mon-Sat 8am to 8pm (exclude public holidays)                                                                                                                               |
| <b>IQ</b> | <b>جمهورية العراق</b><br>HOME STAR<br>HOME STAR for general Trading Import and Export Ltd.<br>Koya Main Street, near by Ibrahim Gardy Mosqu Erbil<br>Tel.: +964 750 491 66 80<br>mailto:bosch_service_iraq@hotmail.com<br>-<br><b>جمهورية العراق</b><br>DAL COMPANY<br>Dal Cpmpany for General Traing Ltd.<br>Empire Bussiness Tower Floor 12-1<br>Erbil<br>Tel.: +964 750 739 7073<br>mailto:halmatidres@gmail.com |
| <b>IS</b> | Iceland, Ísland<br>Smith & Norland hf.<br>Noatuni 4<br>105 Reykjavik<br>Tel.: +354 520 3000<br>www.sminor.is                                                                                                                                                                                                                                                                                                        |
| <b>IT</b> | Italia, Italy<br>BSH Elettrodomestici S.p.A.<br>Via Marcantonio Colonna 35<br>20149 Milano (MI)<br>Tel.: +39 02 412 678 200<br>mailto:info.it@siemens-home.bsh-group.com<br>www.siemens-home.bsh-group.com/it                                                                                                                                                                                                       |
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| <b>LV</b> | Latvija, Latvia<br>BSH Home Appliances AB filiāle Latvijāc Strēlnieku iela 1-4<br>Rīga, LV-1010<br>Tel.: +371 6130 1613<br>mailto:Careline-LV@bshg.com<br>https://www.siemens-home.bsh-group.com/lv/                                                                                                                                                                                                                |
| <b>MT</b> | Malta, Repubblika ta' Malta<br>Aplan Limited The Atrium<br>The Atrium<br>Mrieħel by Pass<br>BKR3000 Birkirkara<br>Tel.: +356 25 495 122<br>mailto:services@theatrium.com.mt                                                                                                                                                                                                                                         |
| <b>NL</b> | Nederland, Netherlands<br>BSH Huishoudapparaten B.V.<br>Taurusavenue 36<br>2132 LS Hoofddorp<br>Infocenter / Onderdelenverkoop: Tel.: +31 88 424 4020* Mon-Fri: 8am to 6pm Sat: 9am to 5pm<br>Storingsmelding: Tel.: +31 88 424 4050* Mon-Fri: 8am to 8pm Sat: 9am to 5pm<br>mailto:siemens-contactcenter@bshg.com<br>mailto:siemens-onderdelen@bshg.com<br>www.siemens-home.bsh-group.nl                           |
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| <b>RS</b> | Srbija, Serbia<br>BSH Kućni aparati d.o.o.<br>Omladinskih brigada 90E<br>11070 Novi Beograd<br>Tel.: +381 11 353 70 09<br>mailto:informacije.servis-sr@bshg.com                                                                                                                                                                                                                                                     |
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| <b>SK</b> | Slovensko, Slovakia<br>BSH domácí spotřebiče s.r.o.<br>organizačná zložka Bratislava<br>Ambrušova 4<br>821 04 Bratislava<br>Tel.: +421 238 111 139<br>mailto:opravy@bshg.com                                                                                                                                                                                                                                        |
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| <b>UA</b> | Ukraine, Україна<br>ТОВ "БСХ Побутова Техніка"<br>Тен.: 0 800 300 153*<br>mailto:BSH-serviceua@bshg.com<br>www.siemens-home.bsh-group.com/ua<br>*Безкоштовна Інфо-Лінія Пн-Пт з 9.00 до 18.00                                                                                                                                                                                                                       |
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